

IT STRATEGY BOARD

October 11, 2022

UNIVERSITY *of* WASHINGTON



Agenda

- **Call to Order / Introductions**
- **Future of IT Governance**
- **Break Out Sessions**
 - **Topic 1 – WHY: Drivers & Outcomes**
 - > Breakout room
 - > Report out & discuss
 - **Topic 2 – WHAT: Scope & Priorities**
 - > Breakout room
 - > Report out & discuss
- **Takeaways, next steps**
- **Wrap up**

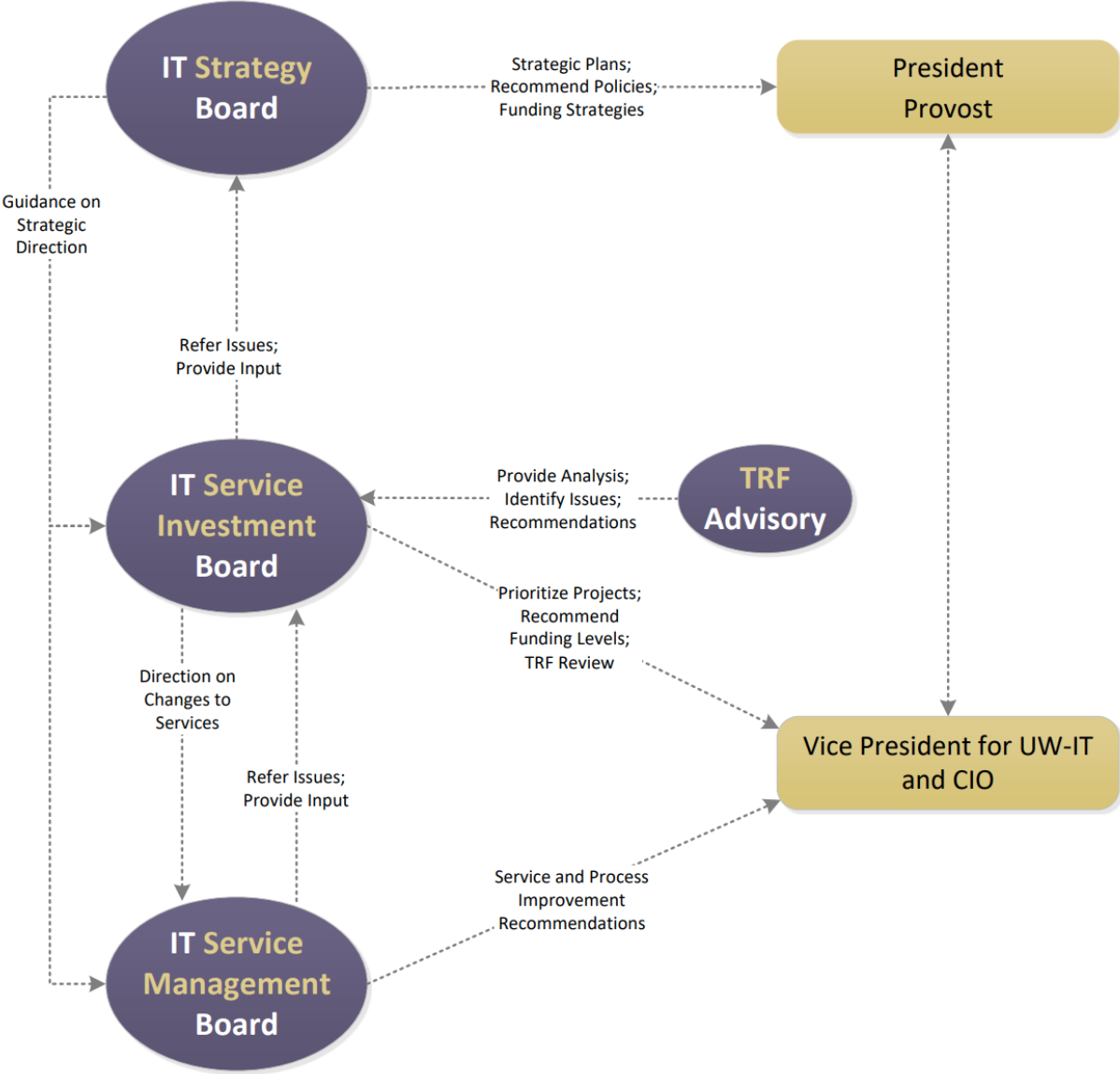
Future of IT Governance: Introduction

Andreas Bohman
Vice President for UW-IT and CIO

UNIVERSITY *of* WASHINGTON



IT Governance Boards



Reimagining IT Governance in the 2022-23 Cycle

IT Strategy Board

October 2022

Vision & Scope
(Why & What)

December 2022

**Plan the
Change Effort**
(How)

February 2023

Check In
Input on design of
future IT
Governance

April 2023

Endorse
Final review of
proposed changes
for 2023-24

IT Governance Working Group

IT Service Investment Board

IT Service Management Board



Reimagining IT Governance

***Draft materials
for discussion***

Vision

Information Technology enables the UW mission and accelerates innovation and discovery. Technology itself is not the outcome.

Why reimagine IT governance?

The needs of the UW should drive information technology decision-making across the institution; IT Governance should be the vehicle for the UW to drive these decisions.

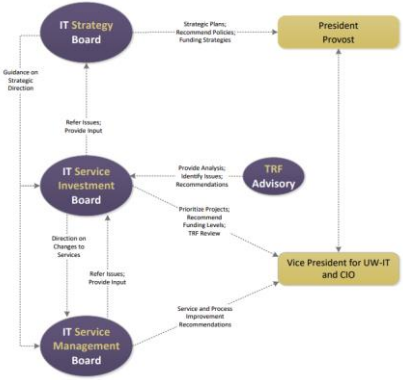
Current State: IT-related governance at the UW

Washington State OCIO

Oversight of [UW Enterprise IT Projects](#), tracked on behalf of the UW by UW-IT's governance structure

UW-IT

Three tiers with 4 [boards](#) plus groups specific to divisions or services (e.g., ITAC)



Bothell & Tacoma

Bothell Technology Advisory Committee
Tacoma Campus Technology Committee

Computing Directors

[Forum](#) for communication on strategic IT issues

UWA IT Providers

30+ IT providers in campuses, schools, colleges, and other units, each with IT governance structures

Example:

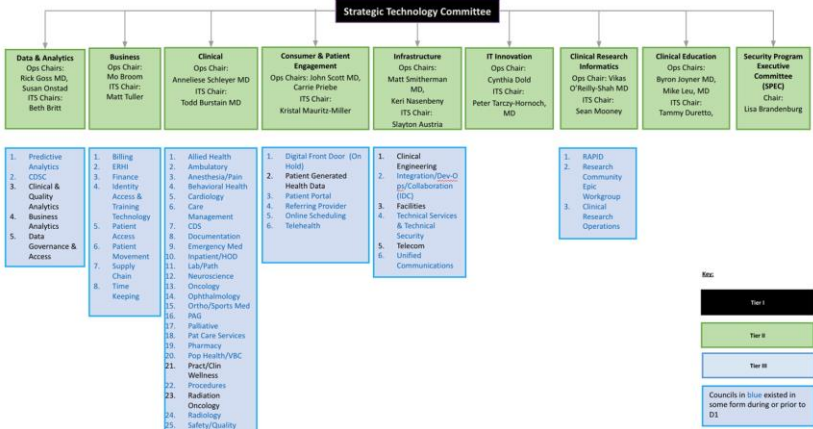
- Workday Governance (ISC)

Security, Privacy & Risk

CISO's Security Advisory Board
Enterprise Risk Management
Privacy Office

UWM IT Governance Partnership

Three tiers with 60+ groups by line of business/function



UW Finance Transformation

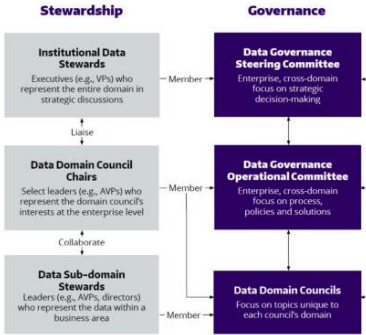
Several program-specific governance [groups](#)

Workday Guardrails

Reference architecture process

UW Data Governance

Three tiers of data domain councils plus task forces

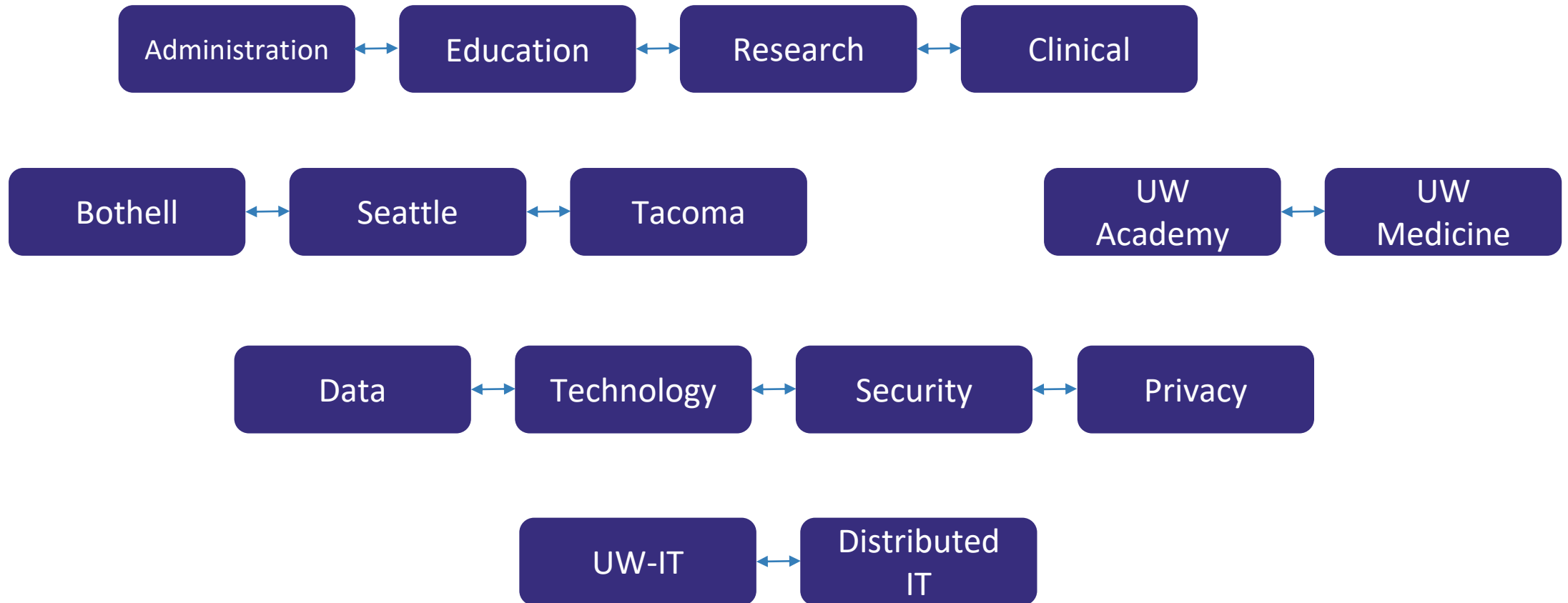


Additional Groups

UW councils and committees related to IT, and external groups.

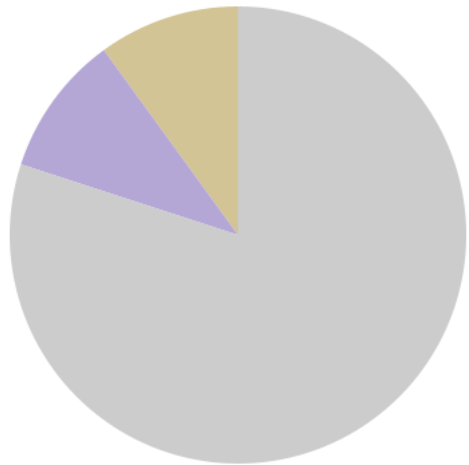
Scoping IT governance

- > What areas should IT governance connect up?
- > How might we drive decisions & action between these areas?

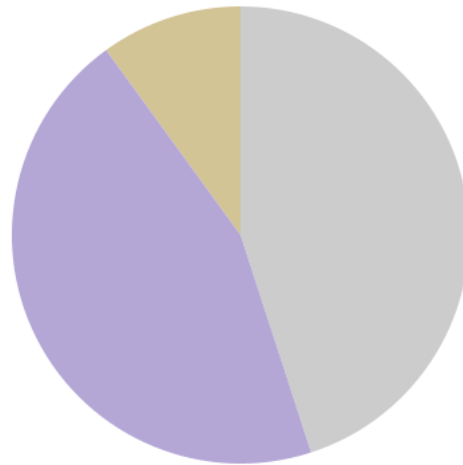
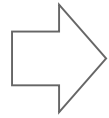


Adjusting the focus & maturity of IT governance

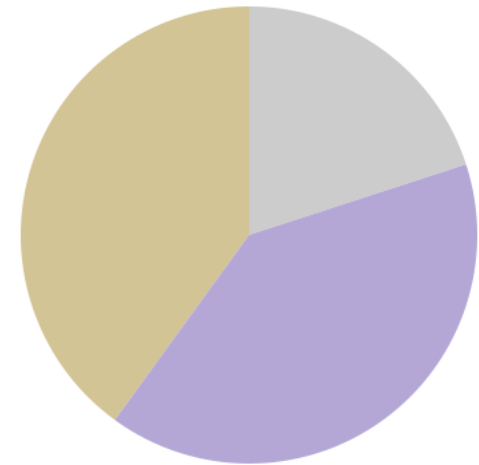
- **Track** major IT projects to mitigate risk & assure success
- **Rationalize** existing/proposed IT services to reduce costs & increase benefits
- **Roadmap** & execute future IT services based on business needs



Today

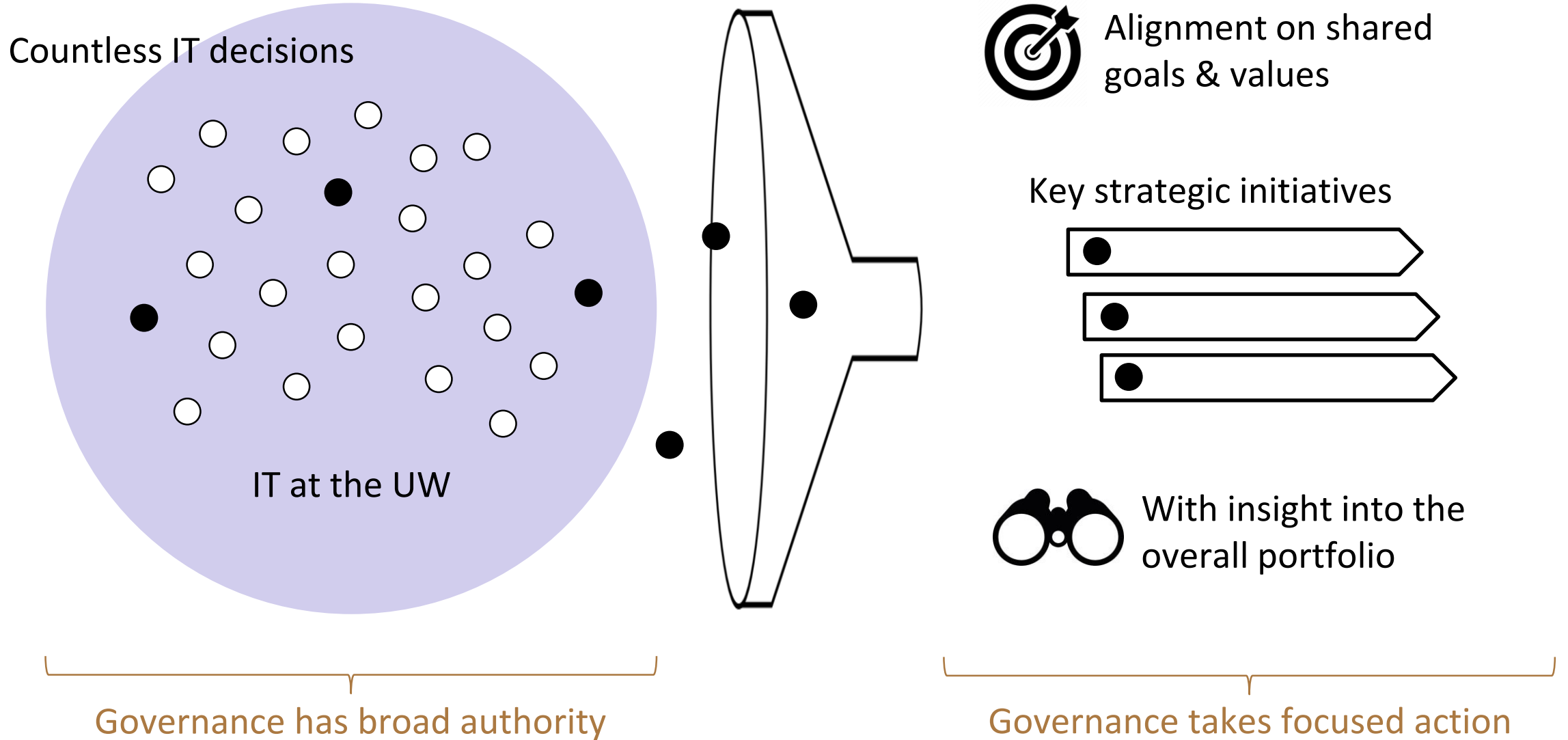


Mid Term



Long Term

Broad authority and focused action

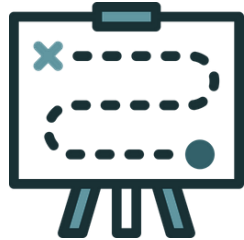


What should IT governance look like in 5-10 years?

Investment

- § IT investments are driven by institutional outcomes
- § IT roadmaps for these outcomes are shared, prioritized, and resourced

Desired Outcomes



Prioritized Roadmaps

Projects

- IT projects are well planned for success, value, and risk mitigation
- Paths for innovative projects as well as highly managed projects

Resources



Well-managed projects

Value

- Technology enables student success, research, and the UW mission
- The UW has the right IT services at the right time at the right cost with well-managed risk

IT Services



Enabling the UW mission

Future of IT Governance - Break Out Sessions



Jim Phelps

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Breakout Room Topic 1 – WHY: Drivers & Outcomes

- > Do you agree with the vision for IT Governance laid out in the introduction?
 - If yes, what drivers do you see?
 - If not, what is your vision for IT Governance and why?
- > What are key outcomes you expect from transforming IT governance?
What is the increase in value to UW?



Breakout Room Topic 2 – WHAT: Scope & Priorities

- > What are key differences you envision between current and future IT governance? (such as authority, scope, organization, etc.)
- > What aspects of IT governance would you prioritize for improvement?



Proposed Next Steps

- > Next Board meeting:
 - Present a plan for designing & executing changes in IT governance
 - Charge an IT Governance Working Group
- > If you are willing to spend more time:
 - We will reach out to you and/or your delegates to learn more about your goals for IT governance



TAKEAWAYS, NEXT STEPS



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QUESTIONS AND DISCUSSION

