

IT Service Management Board
November 15, 2021
1:00 pm – 2:50 pm
Zoom

| | | |
|-------------|---|----------------------------------|
| 1:00 – 1:25 | Response to the <i>2021 Recommendations for Increasing Efficiency and Capacity</i> report; SMB Chair transition | Aaron Powell, Mike Middlebrooks |
| 1:25 – 1:45 | One NetID follow up | Mick Westrick, Mike Middlebrooks |
| 1:45 – 1:50 | Chair and membership transitions | Mike Middlebrooks |
| 1:50 – 2:10 | Confirm plans for Dec. meeting (cancel) and Jan. meeting adjustment | Thayer York |
| 2:10 – 2:40 | What worked well, what to do differently | Mike Middlebrooks |
| 2:40 – 2:50 | Wrap up | All |