

IT Service Management Board

March 21, 2022

1:00 pm – 2:50 pm

Zoom

1:00 – 1:05	Welcome, agenda bash	Thayer York
1:05 – 1:20	UW-IT VP/CIO parting thoughts	Aaron Powell
1:20 – 1:30	Brainstorm future SMB topics (e.g., UWFT operational or support models)	Thayer, All
1:30 – 2:50	Service Catalog self-study	All