IT Service Management Board July 19, 2021 1:00 pm – 2:50 pm Zoom

1:00 – 1:05	Welcome, agenda bash, announcements	Mike Middlebrooks
1:05 – 1:10	Quick word from Aaron Powell	Aaron Powell
1:10 – 1:25	Guardrail discussion	Mike Middlebrooks, Christy Long
1:25 – 1:35	Hybrid future discussion/return to campus	Mike Middlebrooks
1:35 – 1:50	Progress on reports, questions, etc.	Mike Middlebrooks, All
1:50 – 2:50	Breakout rooms – work continues	All