

IT Service Management Board

April 18, 2022

1:00 pm – 2:50 pm

Zoom

1:00 – 1:10	Welcome, agenda bash, announcements	Thayer York
1:10 – 2:00	UW M365 strategy and upcoming changes	Damien Koemans Erik Hofer
2:00 – 2:10	Break	
2:10 – 2:25	Service Catalog study session review	All
2:25 – 2:30	Recap and action items	Thayer York
2:30 – 2:50	UWFT Operating Model update	Sarah Thomas