

IT Service Management Board
October 19, 2020
1:00 pm – 3:00 pm
Zoom

- 1:00 – 1:05 Welcome, agenda bash
- 1:05 – 1:20 Introductions, welcome new members
- 1:20 – 1:55 Where are we today? What did COID change?
- 1:55 – 2:05 Break
- 2:05 – 2:40 Where do we go now?
- 2:40 – 2:50 Housekeeping, Plus / Delta