## IT Service Management Board June 21, 2021 1:00 pm – 2:50 pm Zoom

1:00 – 1:05	Welcome, agenda bash, announcements	Mick Westrick
1:05 – 1:15	Guardrails update	Mick, Mary Mulivihill, Christie Long
1:15 – 2:00	Breakout rooms – drafting continues	Mick, All
2:00 – 2:10	Break	Mick
2:10 – 2:20	Large Group check-in	Mick, Felicia Watson
2:20 – 2:40	Breakout rooms – review another team's draft	Mick, Felicia, All
2:40 – 2:50	Wrap up - next steps, assigned action/homework items, Plus/Delta	Mick