

IT Service Management Board
January 13, 2020
1:00pm – 3:00pm
Schmitz Hall 228

1:00 – 1:10	Welcome, Agenda bash, Announcements	Mike
1:10 – 1:30	Team 1 update	Christy
1:30 – 1:50	Team 2 update	Mick
1:50 – 2:00	Break	Mike
2:00 – 2:20	Team 3 update	Thayer
2:20 – 2:40	Team 4 update	Aaron
2:40 – 2:50	Action items and next steps	Mike
2:50 – 3:00	Plus/Delta	Mike