

IT Service Management Board
February 10, 2020
1:00pm – 3:00pm
HUB 307

1:00 – 1:10	Welcome, Agenda bash, Announcements	Mike
1:10 – 1:20	Question from Investment Board	Christy
1:20 – 2:00	SMB Report Discussion	Mike
2:00 – 2:10	Break	All
2:10 – 2:45	Next steps	Mike
2:45 – 2:55	Action items and next steps	Mike
2:55 – 3:00	Plus/Delta	Mike