IT Service Management Board
April 19, 2021
1:00 pm – 2:40 pm
Zoom

1:00 – 1:10	Welcome, agenda bash, announcements	Mike Middlebrooks
1:10 – 1:15	Review homework activity	Mike Middlebrooks
1:15 – 1:40	Discussion, pitches, campaigning	Mike Middlebrooks
1:40 – 1:45	Dot Voting Activity – Second Round	Jacob Morris
1:45 – 1:55	Break	
1:55 – 2:25	Top items – framework, next steps discussion	Jacob Morris
2:25 – 2:40	Wrap up - next steps, assigned action/homework items, Plus/Delta	Mike Middlebrooks