Managed Workstation

Desired Outcomes

- A department does not need to manage its own workstations.
- My users can safely save their data and collaborate with others.
- UW NetIDs are used to access workstations and collaboration services.
- I can manage the UW Groups used to control access.
- My workstations can get the right software installed.
- My users can get help with computing technology.
- I have enough information about my workstations to make business decisions.
- My workstations are secure and meet neccessary regulatory needs.

Stakeholder Goals

- Software Deployment
- Collaboration
- Device Mgmt
- Information Security
- IT Consulting
- Reporting

Core Capabilities

- OS Images & Deployment / Software Packaging & Deployment / Software Update Svcs
- File Services
- Device Integration / Device Mgmt
- Access Mgmt / Vulnerability Mitigation
- Computer Consulting / IT Service Consulting ↱
- Computer Use Info / User Info / Service Use Info

Future Possibilities

- *Self-service drive mapping for cloud storage*
- *Confidential data encryption*
- *Self-service access control*
- *Desired State Configuration*
- *High Security Workstation*
- *Managed Macs*
- *Per Computer Access Mgmt*
- *Confidential data encryption*
- *Desktop threat mitigation*
- *Cloud App Use*
- *Desktop Software Installation*

Initiatives

- FY18 - Broader SW package use
- FY18 - Enhanced Image Process
- FY18 - Kumo: Self-serve drive map; GD and OD4B
- FY18 - Google Team Drive?
- FY19 - Azure Info Protection
- FY19 - Samba file service -> Windows file service
- FY18 - High Security Option
- FY19 - BYO Tier2 support
- FY19 - Mac OS: InTune/Casper
- FY18 - Self-service Per Computer Admin Mgmt
- FY18 - Password Manager
- FY19 - Firewall mitigation
- FY19 - RDP attack mitigation
- FY20 - Pass the Hash mitigation
- FY20 - MFA
- FY20 - Time Bound Admin
- FY19 - Cloud App Discovery
- FY20 - SW Inventory reports in MyIT

Key

↱ =Plan to retire or divest
italics=no value provided yet

Business Capability Map
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